

Marble Slab/GAC Aliana: Team Member

Job details

Salary: starting

\$8 an hour Job Type: Part-time

Full Job Description

Job Description:

We are looking for enthusiastic team members to serve customers and assist in preparing products and maintaining store cleanliness and upkeep.

Responsibilities:

- Serve ice cream and cookies with a smile and exemplify superior customer service
- Assist in maintaining inventory and cleanliness in the ice cream and cookie serving area
- Decorate cookie cakes with glazes, icings, and edible toppings
- Shape dough for preparation of Cookie Cakes
- Clean store at closing, kitchen equipment, and tools/utensils
- Adjust oven temperatures to ensure proper baking
- Prepare custom-made products based on customers' preferences (e.g. cookie cakes, ice cream etc)
- Understanding and strict application of food safety practices
- Excellent time-management skills
- Use electronic equipment, like cash register and POS
- Maintain clean and tidy checkout areas
- Collect payments whether in cash or credit

Job Requirements:

- Ability to cross-sell products and introduce new ones
- Ability to resolve customer complaints and guide them/provide relevant information

- Prior retail and/or cake decorating experience preferred
- Strong guest service skills
- Experience with cake decoration techniques a plus
- Ability to remain calm and focused in a fast-paced environment
- Basic math skills
- Team spirit, with a customer-focused attitude
- Strong communication skills
- Ability to work while standing for at least 4-6 hours
- Ability to lift at least 30 lbs

Job Type: Part-time

Pay: Starts at \$8.00 per hour plus tips

Physical Setting:

Bakery

Schedule:

- Day shift
- Monday to Friday
- Night shift
- Weekends

Supplemental Pay:

• Tips

COVID-19 considerations:

All workers are required to wear a mask and gloves, 3rd party delivery also available, common surfaces are regularly sanitized, no dine-in service until further notice.

Hours per week:

- 10-19
- 20-29

Work Remotely:

• No

COVID-19 Precaution(s):

- Personal protective equipment provided or required
- Sanitizing, disinfecting, or cleaning procedures in place